



HaleNET HiBIS Broadband Application

REFERENCE NUMBER

ACCOUNT HOLDER DETAILS

Name: _____
 Date of Birth: _____
 Drivers Licence No. _____
 Company Name: _____

 ABN/ACN: _____
 Service Address: _____

 Postal Address: _____
 Town: _____
 Phone No: _____
 Name of Organisation/Business: _____

 ABN/ACN: _____
 GST Exempt: Yes/No
 Number of Employees: _____

HiBIS Address Service & Contact Details

Address for Service: _____

 Contact Person: _____
 Phone No. _____
 Owner of Premises: _____

Existing Internet Status

I am an existing HaleNET customer
Yes/No

Does proposed number currently have an ADSL Service
Yes/No

Churn to HaleNET
Yes/No/NA

Existing Provider:

Terms of Contract

12 Months

18 Months

Username and Password

User ID: _____
 User ID: _____
 Password _____

SERVICE PLAN Credit Card Payment

✓	Plan Name	Live Speed	Data	Monthly Fee
	Lite Wireless	256/64	500MB	\$49.95
	Lite Optic	256/64	500MB	\$49.95

OPTIONS

	512/128	512/128 -	\$10.00
	1500/256	1500/256 -	\$30.00
	512 Sync	512/512 -	\$45.00
	1 Gigabyte	1000	\$5.00
	3 Gigabyte	3000	\$10.00
	5 Gigabyte	5000	\$15.00
	10 Gigabyte	10000	\$30.00

CREDIT CARD AUTHORIZATION

NAME: _____
 CARD NUMBER

Expiry Date: /
 Card Holders Signature: _____

By signing this agreement I authorize HaleNET to debit my credit card with all charges.

Total Payable

Connection Fee _____
 Chosen Plan _____
 Options _____
 Installation _____
 Onsite Visit _____
 Modem _____
 Filters (\$20 additional) _____

TOTAL \$

I declare that I have read and understood the Terms and Conditions associated with my HaleNET account - chosen plan I authorize HaleNET to set up account I agree to charges set out above.

Previous provision of a HiBIS service to a particular HiBIS Premises.

In general, any given HiBIS Premises may have a HiBIS Service connected to it only once. However, where a HiBIS Customer stops receiving a HiBIS Service at a particular HiBIS Premises through circumstances beyond their control, the Customer may be eligible to be provided with another HiBIS Service at that Premises.

Have you or your organisation previously received a HiBIS service at the 'HiBIS Service Address' nominated above? YES/NO

If YES, name of previous HiBIS service provider:

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Reasons for terminating the service

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A second HiBIS Service may also be provided to a HiBIS Premises where a HiBIS Customer moves to that Premises and the HiBIS Service supplied to that Premises previously may no longer be supplied because of circumstances beyond the control of the customer. For example, the previous HiBIS customer at the address removed the satellite dish or wireless antenna when vacating the Premises.

To the best of your knowledge, has the HiBIS Premises nominated above been previously supplied with a HiBIS service but is no longer able to receive that HiBIS service? YES/NO

If YES, name of previous HiBIS Provider (if known):

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Reasons for the previous HiBIS service not being able to be supplied the address:

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How did you hear about HiBIS? (Please Tick)

Contact by Service Provider

Australian Government promotional material (i.e. posters, radio, TV, Internet, newspapers etc;)

State/Local Government and/or community/industry organisations

I attest that, to the best of my knowledge:

The personal information I have provided is true and accurate; and
 I, and the premises at which I require the HiBIS Service, are eligible under the Scheme and I or my HiBIS Provider has made such inquiries as are reasonable to confirm this.

I agree to: DCITA making inquiries as necessary with any organisation or individual to verify any information I have provided;

my service provider making available to DCITA any information concerning my application and participation in HiBIS; and
 DCITA, as well as other Government agencies and/or my service provider using my personal information for the purposes of HiBIS program administration, evaluation, related policy development and other related functions.

I understand that: I may be required to provide documents to substantiate my attestation. I may be asked to participate in HiBIS evaluation activities; and it is a criminal offence under the *Crimes Act 1914* to deliberately make false or misleading statements.

Signed by the customer:

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Printed name:

Date:/...../.....